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I. CREDIBILITY

ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106			
			A - Scheme Manageme Governance structures and manageme				19			
	Governance 12									
700110 A.01	Availability of Scheme Structure	Does the scheme owner make its organisa- tional structure publicly available, including com- position of governance bodies?	An overview of the different govern- ance bodies that manage and govern the scheme (i.e. board, advisory board, board of trustees, etc.) and participants of each body is publicly accessible.	This can be in the form of an or- ganisational chart or a narrative document that details the govern- ance structure and its composition.	Adapted from ISO 9001:2008	Yes No	1 0			
700111 A.02	Scheme Legal Sta- tus	Is the scheme owner a le- gal entity, or an organiza- tion that is a partnership of legal entities, or a govern- ment or inter-governmental agency?	Information showing the legal status of the organization, often also listed in publicly available commercial registers (commonly also for non-commercial or- ganisations).		ISO/IEC 17067, 6.3.3	Yes No	1 0			
700126 A.03	Gover- nance Body Ac- countabi- lity	Is there a mechanism for stakeholders to participate in scheme development and decision-making?	A clear accountability mechanism (e.g. elections with voting members, ac- countability through deeds of trust, ap- pointment by boards that are in turn elected, stakeholder advisory body).	Stakeholders in this case mean any parties who are directly or indi- rectly affected by the decisions of the top-decision making body (e.g. producers, consumer organiza- tions, members, etc.).	ISO/IEC 17067, 6.4.5	Yes, publicly Yes, on request No	2 1 0			





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700125 A.04	Balanced Decision- Making in Govern- ance	Do the voting procedures of the top decision-making body ensure that there is a balanced representation of stakeholder interests, where no single interest predominates?	Enough information on the voting pro- cedure to be sure that there is a bal- anced representation of stakeholder in- terests. The procedure shall also as- sure that no single interest predomi- nates.			Yes No	1 0
700123 A.05	Sources of Finance	Does the scheme owner make quantitative infor- mation on the income sources or financing struc- ture of the scheme availa- ble?	An overview of quantitative information on the income sources or financing structure of the scheme (e.g. potentially including type of funding (i.e. financial, assets, manpower etc.), name of fun- ders, amount or %-distribution of in- come sources).	This could be provided in the form of an annex to annual reports.	ISO 14024 7.4.3, 2014/24/EU Art. 43 (1)	Yes, publicly Yes, on request No	2 1 0
700119 A.06	Quality Manage- ment	Does the scheme owner have an internal quality management system avail- able?	An internal management system would generally be considered equivalent to a quality management system.	QMS should cover management of scheme operations including all as- pects for which scheme owner is responsible, e.g. standards devel- opment, assurance oversight, tech- nical support.	Adapted from ISO 9001 ISEAL Assur- ance Code 5.1.1	Yes No	1 0
740208 A.07	Independ- ence of Scheme Owner from Cer- tificate Holder	Is the scheme owner eco- nomically independent from the certificate holder?	 A policy which governs the independence of the scheme owner or proof that the scheme owner is not economically dependent on one single certificate holder. OR Certification/licenses granted by independent third-party assurance providers. 		ISO 14024 3.7 2014/24/EU Art. 43 (1), ISO 14024 5.15	Yes No	1 0
700108 A.08	Sustaina- bility Goals and	Does the scheme owner have sustainability-	The scheme owner explicitly defines its overall goals and objectives, e.g. the mission and vision, either in its statutes		Supported by ISO/IEC 17067, 6.3.4;	Yes No	1 0





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	Objectives of the Scheme	oriented goals and objec- tives?	or in a separate statement (e.g. a mis- sion statement) The goals and objectives are sustaina- bility-oriented, i.e. oriented towards im- proving environmental and/or socio- economic impacts.		ISEAL Im- pacts Code 7.1		
700282 A.09	Strategy to Achieve Scheme Sustaina- bility Goals	Does the scheme owner have a strategy for meet- ing its sustainability-ori- ented goals and objec- tives?	A documented strategy that includes clear goals, actions to achieve the goals, and a description of availa- ble/needed resources to execute the actions.	This can be in the form of a docu- mented strategy, theory of change or equivalent.	ISEAL Im- pacts Code 7.2	Yes, publicly Yes, on request No	2 1 0
			Impact				5
700287 A.11	Impact Measure- ment	Does the scheme owner have a system in place for measuring its outcomes and progress towards its sustainability goals?	The proven existence of a monitoring and evaluation system, which contains indicators the scheme owner uses to measure its outputs, outcomes and im- pacts.	For ISO type I labels, the most rel- evant impact is usually introduced prior to the development of criteria by conducting a life cycle based impact study. The resulting criteria are developed to reduce these im- pacts. The design of this approach therefore also includes the meas- urement of impact and is eligible for a 'Yes'. In order to receive a 'Yes', the reasoning behind the conclusions for choosing the actual requirements need to be available publicly or on request.	ISEAL Im- pacts Code 8.1, 8.2	Yes, publicly Yes, on request No	2 1 0





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10800 A.12	Adaptive Manage- ment	Does the scheme owner use the results of monitor- ing and evaluation for learning and improve- ments to its programme?	The scheme regularly feeds in the re- sults of monitoring & evaluation in its internal processes and learnings from these activities are distributed and dis- cussed at least to the organisation's senior management team, e.g. records of inclusion on the agenda of meetings, policy for when results are considered.	Learnings can be applied to a scheme's assurance system, standards and stakeholder engagements'.	ISEAL Im- pacts Code 9.1	Yes No	1 0
700285 A.13	Reporting Monitoring Results	Does the scheme owner make sustainability results from M&E available?	A report on the results of the monitoring and evaluation which contains indica- tors the scheme owner uses to meas- ure its outputs, outcomes and impacts.	For ISO type I labels, the life cycle impact study that is conducted prior to the development of criteria would serve as equivalent to the sustainability results from M&E.	ISEAL Im- pacts Code 10.2	Yes, publicly Yes, on request No	2 1 0
			Complaints Mecha	inism			1
2234 A.15	Com- plaints Me- chanism	Does the scheme owner have a publicly available and easily accessible com- plaints mechanism?	The mechanism shall require the scheme owner to: - Provide easily accessible information on how to submit complaints or ap- peals. The information shall be availa- ble in relevant languages but at least in dominant regional language. -Investigate and take appropriate action regarding relevant complaints and ap- peals, within defined timescales. -Review and take necessary corrective action; and -Keep a record of complaints and ap- peals and resulting actions.	A mechanism through which stake- holders are enabled to submit com- plaints and appeals (e.g. about the standard-setting process). The complaints mechanism should fol- low the criteria set out by the OECD, e.g. in their Due Diligence Guidance for Responsible Supply Chains in the Garment and Foot- wear Sector. Complaints mecha- nisms should be legitimate, acces- sible, predictable, equitable, trans- parent, dialogue-based.	ISEAL Stand- ard Code 5.11.1 OECD Guide- line for Multi- national En- terprises OECD Due Diligence Guidance for Responsible Supply Chains in the Garment & Footwear Sector	Yes No	1 0
			Supporting Strate	gies			1





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2145_T9 6 OR 3838 OR 2146 A.14	Technical Assistance and Ac- cess to Fi- nance	Does the scheme imple- ment strategies or activi- ties to support improved performance of participat- ing enterprises, e.g. ca- pacity building, access to finance?	 Either of the following: Technical assistance in the form of e.g. workshops, trainings, provision of equipment, etc. A finance mechanism for increasing access possibilities for enterprises seeking certification Technical assistance beyond compli- ance such as actions like providing re- sources, coordinating conferences or other peer learning opportunities, etc. 	Examples for finance mechanism include advance payments to facili- tate the purchase of produce from the farmers, the existence of a sup- port fund, or the payment of verifi- cation/ certification fees via pur- chasing companies.		Yes No	1 0
			B - Standard-Set	.			13
700138 B.01	Availability of Stan- dard	Is the standard made pub- licly available free of charge?	The standard document / performance measures is freely available for down- load on the scheme owner's website, incl. all criteria and accompanying doc- uments to support consistent interpreta- tion. All corresponding accompanying documents shall also be freely available.	Choose 'No' also if available only for members or for a fee.	ISEAL Stan- dard-Setting Code 5.7.1; ISO 14024 7.4.3; 2014/24/EU Art. 43 (1)	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700131 B.02	Key Issues	Has a set of key sustaina- bility issues in the sector where the scheme oper- ates or product lifecycle been defined in the stand- ard-setting process?	A list or summary of evidence that iden- tifies key sustainability issues within the scope of the standard. The standard document includes requirements ad- dressing the identified issues. In order for this question to be an- swered with a 'Yes', the provided infor- mation shall match the areas that the scheme owner addresses in the stand- ard. There shall be evidence that the in- formation is used for the standard-set- ting process. This can be for example in the form of a research chapter in one of the standard setting documents.	Evidence can include research studies and reports (e.g. govern- mental reports, university studies and publications, NGO reports) that legitimize the identified key is- sues. For ISO Type I ecolabels: Key ar- eas of environmental impacts have been identified through research methods (e.g. LCA studies or equivalent) that are robust and ac- curate enough to support environ- mental claims and that lead to ex- act and reproducible results.	ISEAL Stan- dard-Setting Code 5.1.1; 2014/24/EU Art. 43 (1)	Yes No	1 0
700133 B.03	Standard- Setting Process	Is the standard-setting pro- cedure or a summary of the process for how stake- holders can engage in standard-setting made publicly available?	Either of the following: standard-setting procedures OR public summary of how stakeholders can engage. In order for this criterion to be an- swered with a 'Yes', there shall be evi- dence that the scheme owner publicly announces each consultation period on its website.	Stakeholders are any individuals or organizations that may affect or be affected by a scheme owner's ac- tions and decisions. Relevant stakeholders could be certified companies, local communities, oversight providers, researchers or other scheme owners.	ISO 14024 5.11; ISEAL Stan- dard-Setting Code 5.3; 2014/24/EU Art. 43 (1)	Yes No	1 0
300809 B.04	Public Consulta- tion of Standard	Can stakeholders participate in the standard-setting process?	Statement in standard-setting proce- dure that lists who should be consulted.	All stakeholders: Open to any inter- ested stakeholder.	ISEAL Stan- dard-Setting Code 5.4.2; 2014/24/EU Art. 43 (1)	All stakeholders Invitation / members only No	2 1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700134 B.05	Consulta- tion with Directly Af- fected Stakehold- ers	Are stakeholders who are directly affected by the standard provided opportu- nities to participate in standard setting?	-Identification and documentation of which stakeholders are directly af- fected. -Records of activities to proactively reach out to these stakeholders and en- courage their participation in standard setting.	A documented stakeholder map- ping may serve as evidence for how the scheme has identified its stakeholders. Any stakeholder that has the po- tential to be impacted by imple- mentation of the standard should be considered.	ISEAL Stand- ard-Setting Code 5.4.4; For ISO Type I: ISO 14024 5.9. and 6.2.; 2014/24/EU Art. 43 (1)	Yes No	1 0
700132 B.06	Pilot Tes- ting	Are draft standards field tested / piloted for rele- vance and auditability through the development and revision processes?	Documented evidence (i.e. field test reports) that this is being done.	 Piloting of new requirements can be done before or during the stand- ards revision period. Not applicable for schemes that develop different product standards based on a life-cycle and multi-cri- teria approach (ISO type I labels). 	ISEAL Stan- dard-Setting Code 5.5	Yes No Not applicable	1 0 -
700135 B.07	Stakehol- der Feed- back	Does the scheme owner provide information on how the input received from consultations has been in- cluded in the final version of the standard?	-Documentation of collected feedback from previous public consultations. -Statement on how the collected feed- back was used for the setting or revi- sion of the standard.		ISEAL Stan- dard-Setting Code 5.4.5; 2014/24/EU Art. 43 (1)	Yes, publicly Yes, on request No	2 1 0





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700137 B.08	Stake- holder Represen- tation in Standards Decisions	Do the voting procedures of the decision-making body responsible for standard setting ensure that there is a balanced representation of stake- holder interests?	Documented information on the voting procedure of the highest decision-mak- ing body responsible for the standard setting process specifies that all cate- gories of stakeholders are represented. The procedure shall also ensure that a stakeholder category is not able to dominate decision-making.	The decision on the content of the standard needs to rest with the body (often Standards Committee) that is balanced and that is responsible for recommending approval of the standard to the top governing body. In cases where the top governance body (Board) is not balanced but is responsible for signing off on a standard, the top governance body's decision should be based on whether the standard-setting process was followed and the extent to which the standard meets its defined objectives, but not the content of the standard itself.	ISEAL Stan- dard-Setting Code 5.6.3	Yes No	1 0
700142 B.09	Standard Review	Is the standard reviewed and, if necessary, revised at least every 5 years?	A statement that details the frequency of review of the applicable standards, with a frequency of no more than five years.	This information is most likely in- cluded in the standard-setting pro- cedure. This criterion aims at ensuring that there is a process to review the standard. The review establishes whether a subsequent revision of the standard is necessary.	For ISO Type I: ISO 14024 5.8.2; ISO Guide 59, 4.6; ISEAL Stand- ard-Setting Code 5.8.1; 2014/24/EU Art. 43 (1)	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
300811 B.10	Consistent Interpreta- tion	Does the scheme ensure that guidance is in place to support consistent inter- pretation of the standard?	The standard and/or separate guidance documents for interpretation shall in- clude sufficient detail so that individual criteria can be assessed consistently and specify necessary evidence for those criteria.	In order to provide sufficient detail, the standard and/or separate guid- ance documents for interpretation should be expressed in terms of process, management and perfor- mance criteria, and written in a lan- guage that is clear, specific, objec- tive, and verifiable. Moreover, it should include a definition of a scope to which the standard ap- plies. The standard and guidance may also be provided with indicative ex- amples showing how the infor- mation relating to specific clauses is sufficient to enable consistent in- terpretation. ISO 14024, clause 6.4 provides rules for developing ISO Type 1 environmental product criteria.	ISEAL Stan- dard-Setting Code 6.3.1, 6.3.2, 2014/24/EU Art. 43 (1), ISO 14024 6.4	Yes No	1 0
700140 B.11	Interpreta- tion to Re- gional Context	Are there procedures and guidance for application or interpretation of the stand- ard to regional contexts?	 Any one of the following: Information in the standard or interpretive guidance about the requirements can be interpreted for application at a local level. Procedure for development of a local adaptation of the standard including stakeholder consultation measures. The standard organization has country-specific standards. 	Not applicable for schemes that develop different product standards based on a life-cycle and multi-cri- teria approach (ISO type I labels). In case of ISO Type I labels or other process-based standards this is 'not applicable', as its approach does not allow for the recognition of local contexts.	ISEAL Stand- ard-Setting Code 6.4; ISO Guide 59	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
		Ме	C - Assurance chanisms for assessment of compliance				62
			C.1 - Assurance Sys	stem			20
700162 C.1.01	Assess- ment me- thodology	Is there a publicly available documented assessment methodology for assur- ance providers to assess conformity with the stand- ard?	A documented methodology describing requirements for assurance providers and the assessment procedures (e.g., audit procedures or testing and verifica- tion methods) taking into account the complexity and risk of a client, defines an assessment and sampling protocol, and which is commensurate with the claims being made by the scheme and by clients. The assessment methodology shall in- clude procedures for at least the follow- ing activities: - Assessment of conformance with the standard; - Review and decision; - Issuance of a certificate, where this is part of the scheme; - Periodic re-assessment. For each type of assessment used, the scheme owner shall specify require- ments for conducting the assessment that includes at least the following: - frequency and intensity of	Evidence can be demonstrated through scheme owner or assur- ance provider documentation. The assessment can include sources of evidence to be as- sessed and their corresponding admissible timeframes. Admissible timeframes can apply to all evi- dence, for example evidence within the past 12-months of the assess- ment will only be considered. Or timeframes can be specified by evidence type.	ISO/IEC 17067; ISEAL As- surance Code 5.1.2	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
			assessment; sampling protocol for assessment; - knowledge and skills required in an auditor or assessment team (if assess- ment team is used); - minimum set of issues that need to be checked in every assessment; - a means of calculating the time needed for an assessment; - sources of evidence to be assessed; - minimum content of assessment re- ports; - and timelines for submission of com- pleted reports, following assessments				
7000168 C.1.02	Scheme Accessibi- lity	Is application (to get certi- fied/verified) open to all potential applicants within the scope of the scheme?	A policy which assures that every po- tential applicant can get certified/veri- fied/ become a member, as long as it is within the scope of the scheme (i.e. in a country where the scheme operates, a product group which the standard co- vers, etc.).		ISEAL Assur- ance Code 5.1.2; 2014/24/EU Art. 43 (1); ISO 14024 5.13; GENICES Schedule A2, 6	Yes No	1 0
7000165 C.1.03	Assess- ment fees	Does the scheme owner provide information on as- sessment fees or require this of assurance provid- ers?	The scheme owner shall provide infor- mation and update clients about the fees for application, initial certification and continuing certification free of charge either upon request or publicly available, or require this information to be made available by their assurance providers upon request or publicly avail- able.	The scheme owner defines this re- quirement in certification require- ments/methodologies, or in the contract/agreement between the scheme owner and the assurance provider, or in a separate accredi- tation manual.	ISO/IEC 17021-1, 8.5.1 c) ISEAL Assur- ance Code 6.2.1 GENICES Schedule A2 4.3 (5)	Yes, publicly Yes, on request No	2 1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700173 C.1.05	Assurance Provider Com- plaints and Appeals Mecha- nism	Does the scheme owner require assurance provid- ers to have an easily ac- cessible complaints and appeals mechanism?	The mechanism shall require the assur- ance provider to: - Investigate and take appropriate ac- tion regarding relevant complaints and appeals, within defined timescales. - Review and take necessary corrective action; and - Keep a record of complaints and ap- peals and resulting actions. - Provide information on how to submit complaints or appeals shall be easily to find and should be available in relevant languages but at least in English.	Appeals are about "conformity de- cisions" (certificate holder appeal- ing the assurance provider), com- plaints are broader and can include complaints about a certificate holder by external parties, or also complaints about an assurance provider. Complaints should be directed in the first instance to the closest party on the chain to the incident, e.g., first to assurance provider. If not resolved there, to oversight provider, and only then to scheme owner if not resolved elsewhere The complaints mechanism should follow the criteria set out by the OECD, e.g. in their Due Diligence Guidance for Responsible Supply Chains in the Garment and Foot- wear Sector. Complaint's mecha- nisms should be legitimate, acces- sible, predictable, equitable, trans- parent, dialogue based.	ISO/IEC 17065 7.13 ISO 10001 ISEAL Assur- ance Code 5.1.12; GENICES Schedule A2, 4.3 (4); OECD Guide- line for Multi- national En- terprises; OECD Due Diligence Guidance for Responsible Supply Chains in the Garment & Footwear Sector	Yes, publicly Yes, on request No	2 1 0
700172 C.1.06	Assess- ment Re- ports Availability	Does the scheme owner make, or require assur- ance providers to make a summary of certifica- tion/verification reports (with personal and com- mercially sensitive infor- mation removed) availa- ble?	The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the as- surance provider, or in a separate ac- creditation manual. The report should be made available in a UN and local language.	Note: For ISO Type I labelling pro- grammes, the equivalent require- ment is transparency on (nonconfi- dential) "evidence on which the awarding of the label is based" (see ISO 14024 clause 5.11). For schemes where assessment reports are not publicly available	ISEAL As- surance Code 6.3.1; 2014/24/EU Art. 43 (1)	Yes, publicly available or on request Confidential No reports	2 1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
				online, request a summary report from assurance provider or scheme owners to verify availabil- ity." If assessment reports cannot be shared by the scheme or by assur- ance providers due to confidential- ity, choose "confidential"			
700174 C.1.07	Scope and Duration of Certificate / License	Does the certificate or li- cense define the scope of assurance and duration for which it is valid?	The scheme owner ensures that the fol- lowing information about enterprises certified to its assurance system is cur- rent and available: - Name and address of the enterprise and the assurance provider; - Date the certification is granted; - Scope of assurance (to include the identification of the standard, product, process or service for which the certifi- cation is granted); - Expiry date of certificate (where used). The scheme owner defines guidance specifying that scope and duration of validity be included on certificates or li- censes.	For membership-based initiatives without certification schemes, membership duration counts as equivalent, as long as the contract implies that standard rules shall apply at all times. The list of enterprises and accom- panying information can be made available at the assurance provider or scheme level.	ISO/IEC 17021-1 8.2.2 ISO/IEC 17065 7.7.1 ISEAL As- surance Code 6.3.1	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700176 C.1.09	Certified or Verified Enterprise / Labelled Product List	Does the scheme owner maintain or require assur- ance providers to maintain a publicly accessible list of certified or verified enter- prises, or a list of verified products/product groups, or a list of members (in case of membership- based initiatives)?	A publicly available list is made availa- ble (for example in a database or by up- loaded lists), which contains at least the following: - Name of enterprise or product/s - The standard to which it has been cer- tified/verified. - Certification status and expiry date (where used).	Information can be publicly availa- ble or made available on request. In case of published lists, infor- mation shall be updated without undue delay when changes occur. When possible, the list should also state the scope to which it has been certified.	SO/IEC 17021-1 8.2.2 ISO/IEC 17065 7.7.1	Yes, incl. scope Yes No	2 1 0
740209 C.1.10	Accredit- ed/ Ap- proved As- surance Providers	Does the scheme owner maintain a current and publicly available list of all accredited/approved/sus- pended assurance provid- ers?	A system to list all assurance providers accepted by the scheme or accredited by respective oversight providers is available, up-to-date and complete.	This list could also be available on accepted oversight providers' websites.	ISEAL Assurance Code 6.3.1, ISO 17065 7.8, ISO 17021 8.1.2	Yes No	1 0
700163 C.1.11	Frequency of Assur- ance Sys- tem Re- view	Does the scheme owner review the effectiveness of their assurance system on a periodic basis?	Scheme owner has internal manage- ment system procedures that include periodic review of how well the assur- ance system is being implemented. This includes defining what data the scheme owner collects to inform that review. Evidence can also include reports from assurance system reviews.	To assess performance of its as- surance system, update classifica- tion of risks, and inform improve- ments, the scheme owner could, for instance, use following re- sources to inform its assessment and risk classification: information of internal and external audits un- dertaken; risk assessments and mitigation measures taken; recom- mendations from assurance pro- viders; complaints analysis; stake- holder input; M&E data; market analysis and scientific trends. The scheme owner can outsource this responsibility to oversight pro- viders that operate its conformity assessment.	ISO 17067 6.6 ISEAL As- surance Code 4.1.1, 4.2.1, 4.4.2, 4.5.2 and 5.4.1	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
7000164 C.1.12	Notification of Assur- ance Sys- tem Changes	Does the scheme owner require that clients and other affected stakehold- ers are notified of changes to the assurance require- ments?	There shall be evidence of a protocol that ensures affected stakeholders are notified of changes to the scheme's as- surance system in a timely manner, in- cluding timelines for when the changes come into effect for example by check- ing notifications after previous assur- ance system change.		ISO 17067 6.6.2 ISEAL As- surance Code 6.3.3	Yes No	1 0
700277 C.1.13	Conti- nuous Im- provement Require- ments	Does the scheme require performance improve- ments over time to main- tain certification?	The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and assur- ance provider, or in a separate manual.	Some schemes may offer "partial certification", some may use the more traditional approach of rais- ing non-conformities that have to be closed within a specified timeframe, others may define dif- ferent performance levels, etc. his criterion aims to address strategies for incentivising improvement be- yond correcting non-compliances	ISO/IEC 17021-1 9.8	Yes No	1 0
700006 C.1.14	Chain of Custody: CoC As- sessment Methodol- ogy	Does the scheme owner have a documented as- sessment methodology for assurance providers that are assessing chain of custody?	A documented methodology describing requirements for assurance providers and the assessment procedures of en- terprises that handle or trade product along the supply chain (e.g., Chain of custody certification require- ments/methodologies).	Only applicable if claims are made regarding the origin of certain in- gredients or products (CoC is re- quired)		Yes, publicly Yes, on request No Not applicable	2 1 0 -





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900093 C.1.16	Report on Com- plaints	Does the scheme owner require assurance provid- ers to report to them on complaints received and, on the actions, taken to re- solve the issue?	A requirement for assurance providers to provide reports is specified in the agreement between assurance provid- ers and scheme owners or in the assur- ance/certification requirements manual.		ISEAL As- surance Code 5.1.12	Yes No	1 0
1000059 C.1.17	Data Man- agement for Scheme Owners	Does the scheme owner maintain an information management system?		The information management sys- tem can be used to inform risk management, assurance system learning, and monitoring and eval- uation.	ISEAL As- surance Code 4.4.2	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
1000060 C.1.18	Equiva- lence Re- quirements and Recogni- tion	Has the scheme specified equivalence requirements for any other scheme as- surance results it recog- nises?	Requirements and/or the process of recognition or partial recognition is specified in a standard operating procedure, assessment methodology or certification requirements.		ISEAL As- surance Code 5.3.1	Yes No Not applicable	1 0 -





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			C.2 - Conformity Asses	ssment			22
Conformity Assessment Process							
700236 OR 700013 (CoC) C.2.02	Indepen- dent Con- formity As- sessment	Does the scheme require a second or third-party con- formity assessment of all clients for compliance with its standard?	The scheme owner requires in its certi- fication requirements/methodologies that: - Second or third parties shall conduct conformity assessments and decision- making. - Third party assurance providers shall be approved by the scheme owner or accredited by an independent oversight provider. The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the oversight provider, or in a separate ac- creditation manual.	 1st party is a self-assessment; 2nd party is by an interested stake-holder, e.g., an industry association; 3rd party is independent from the client. Some schemes may provide for different levels of conformity assessments (e.g., a self-assessment followed by a third-party audit), therefore the most independent level is the determining factor, regardless of when the audit takes place. Also, applicable if claims are made regarding the origin of or certain ingredients or products (CoC is required). 	ISO/IEC 17065, ISO/IEC 17021-1	3 rd party 2 nd party None/ 1 st party	2 1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700247 C.2.04	Consistent Decision- Making on Conformity	Does the scheme owner define requirements for de- cision-making to ensure that assurance providers use consistent procedures for determining the con- formity of clients or labora- tory testing results with the standard?	Assurance providers shall be required to have documented procedures for de- termining conformity of clients with the standard. Assurance providers shall record each certification decision. Assurance providers shall have a docu- ment process to conduct an effective review prior to taking conformity deci- sions. The assurance providers shall take ac- count of at least the following infor- mation in taking conformity decisions: the audit report / document review where relevant, details on non-conform- ities and, where applicable, the correc- tions and corrective actions taken by the client a recommendation whether or not conformity is achieved, together with any conditions or observations.	The scheme owner defines this re- quirement in certification require- ments/methodologies, or in the contract/agreement between the scheme owner and the oversight, or in a separate accreditation man- ual.	ISEAL As- surance Code 5.1.8; ISO 17065 7.6 and ISO 17021 9.5	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700175 C.2.05	Procedure on Non- Conformi- ties	Does the scheme owner require assurance provid- ers to have a procedure in place for how clients are required to address non- conformities, including when a certificate or li- cense is suspended or re- voked?	The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the oversight provider. The procedure specifies how different degrees of non-conformity (if applica- ble) are to be addressed and remedi- ated, and the applicable timeframes in order to support consistency between assurance providers. The procedure also specifies the condi- tions under which certification / the li- cense may be suspended or withdrawn, partially or in total, for all or part of the scope of certification / the license and the applicable timeframes. The scheme owner has a guidance specifying different gradations of non- conformities (if applicable) and how to determine them, verifying corrective ac- tions arising from non-conformi- ties, in order to support consistency be- tween assurance providers.	The scheme owner stipulates the requirements that assurance providers shall follow. However, procedures developed by assurance providers are also acceptable.	ISEAL Assur- ance Code 5.1.10 ISO/IEC 17065 7.11 ISO/IEC 17021-1 9.6, 9.5.2 GENICES Schedule A2, 4.3 (2) & (3)	Yes No	10





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
			Sustainability Audit	ts			9
3986 OR 700007 OR 700216 C.2.01	ISO Compliance for Certifica- tion/Verifi- cation	Does the scheme owner have a documented over- sight approach that re- quires assurance providers to be accredited or compli- ant with ISO/IEC 17065, ISO/IEC 17021, ISO/IEC 17020, ISO/IEC 17025 (for laboratories) requirements, or alternatively to be com- pliant with the relevant ISEAL Assurance Code re- quirements?	17011 and they are a member of the IAF or ILAC (for laboratories). For ISEAL compliance: CABs shall be	Only applicable if the scheme re- quires audits, laboratory testing or if claims are made regarding the origin of or certain ingredients or products (CoC is required). Alternatively, the scheme owner's compliance with the ISEAL Assur- ance Code is equivalent as it re- quires that there is oversight of as- surance providers' competence, consistency and impartiality. Besides ISO/IEC 17025 (General requirements for the competence of testing and calibration laborato- ries), recognized standards are ISO 15189 (Medical laboratories - Particular requirements for quality and competence), OECD Principle of GLP (Good Laboratory Practice) or equivalent national standards.		Yes No Not applicable	1 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700240 C.2.03	Audit fre- quency	Does the scheme owner require that clients are au- dited on a regular, recur- ring basis?	The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the oversight provider, or in a separate ac- creditation manual.	Only applicable if the scheme re- quires audits. This question refers to external au- dits. In a full audit process, all re- quirements of the standard and the whole system of the client that is to be assessed are verified. This would usually include re-certifica- tion audits but not necessarily sur- veillance audits in case these are less rigorous. In the assessment, state the least possible frequency, i.e., if an interval can be skipped for certain clients, e.g., based on a risk assessment, the frequency shall be reduced (see also criterion on risk-based audit frequency)		Yes No Not applicable	1 0 -
700241 C.2.06	Risk-ba- sed Audit Frequency	Is the frequency or inten- sity of an audit based on a risk assessment of the cli- ent or assurance provider?	Documented risk management protocol in the certification/verification /accredi- tation requirements detailing how the scheme assesses risk of clients or as- surance providers and how it adapts the frequency or intensity of audits or assessments based on that risk as- sessment. The scheme owner shall re- quire its use by assurance providers and oversight providers respectively.	Only applicable if the scheme re- quires audits. This question does not apply to CoC audits. Risk-based audits make the whole certification process more efficient and potentially less costly.	ISEAL Assurance Code 6.2.2 ISO 17021-1 9.1.4.2 ISO/IEC 17011 7.4.6	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700243 OR 700017 (CoC) C.2.07	Audit activities	Does the scheme owner specify the required inten- sity for each type of audit and the activities that shall be carried out by assur- ance providers for each of its standards?	Guidance to assurance providers on the types of activities required to be in- cluded in a full audit. Activities might be: Document review (off-site) only / Document review on-site / Field visit (incl. office visit & doc. re- view) / Off-site interviews with clients / Remote sensing / Stakeholder engage- ment.	Only applicable if the scheme re- quires audits. Also applicable to Chain of Custody schemes. Intensity refers to how long an au- dit should take, how many inter- views should occur, how many sites should be investigated, how many samples should be taken, how many issues shall be checked for each type of audit. Field visit can include any activity that assesses the implementation of practices as opposed to the ex- istence of procedures.	ISEAL As- surance Code 5.1.2	Yes No Not applicable	1 0 -
700249 C.2.08	Unan- nounced Audits	Does the scheme owner allow or require assurance providers to do unan- nounced audits?	The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the oversight provider, or in a separate ac- creditation manual.	Only applicable if the scheme re- quires audits.	ISEAL As- surance Code 5.1.2	Required Allowed Not allowed Not applicable	2 1 0 -
700837 AND 700194 C.2.09	Stakehol- der partici- pation in audit	Are auditors and asses- sors required to seek ex- ternal stakeholder input during the audit and over- sight assessment pro- cess?	The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the oversight provider, or in a separate ac- creditation manual.	Only applicable if the scheme re- quires audits. This question does not apply to CoC audits. There should be explicit reference that the scheme requires auditors to proactively solicit external stake- holder input during the audit pro- cess and to show how they took comments into account.	ISEAL As- surance Code 6.3.2	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700246 C.2.10	Audit / Evaluation Report Format	Does the scheme owner require assurance provid- ers to follow a consistent report format?	The scheme owner defines this require- ment in certification requirements / methodologies, or in the contract / agreement between the scheme owner and the oversight provider, or in a sepa- rate accreditation manual.	Only applicable if the scheme re- quires audits. The report should include section on explanations of auditors or as- sessors' decisions for determining conformity with requirements and for their choice of samples taken during the audit. The scheme owner should have a guidance specifying formats for au- dit reports and reporting, in order to support consistency between assurance providers. Alternatively, to a guidance on audit report for- mats, mandatory templates may be provided, however, guidance on reporting should still be available.	ISEAL As- surance Code 5.1.2 ISO/IEC 17021-1 9.4.8 ISO/IEC 17065 7.7	Yes No Not applicable	1 0 -
700248 C.2.11	Decision- Making In- depen- dence	Does the scheme owner require that assurance pro- viders and oversight bod- ies use competent and im- partial personnel (other than auditor/assessor/ team) to make decisions on compliance?	The persons or committees taking con- formity decisions shall be different from those who carried out the conformity assessments and shall have appropri- ate competence. The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the oversight provider, or in a separate ac- creditation manual.	Only applicable if the scheme re- quires audits.	ISO 17065 7.6.2, ISO 17021 9.5.1.1, ISEAL 5.6.4	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
			Group certification				5
10356_T 17 C.2.13	Group In- ternal Ma- nagement System	Is the group required to have a shared manage- ment system with clear re- sponsibilities for imple- mentation of the system?	The scheme owner defines this require- ment in the group certification or verifi- cation requirements/methodologies, or in the contract/ agreement between the scheme owner and the oversight pro- vider or in a separate accreditation manual.	Only applicable if the scheme re- quires audits and allows group cer- tification.	ISEAL As- surance Code 5.1.6	Yes No Not applicable	1 0 -
700258 C.2.14	Group In- ternal Veri- fication	Does the scheme owner have a mechanism that prescribes and justifies how all sites within a group certification will be audited over time?	The scheme owner defines this require- ment in the group certification or verifi- cation requirements/methodologies, or in the contract/agreement between the scheme owner and the oversight pro- vider or in a separate accreditation manual.	Only applicable if the scheme re- quires audits and allows group cer- tification. This should include the require- ment of group manager(s), or the auditors (or assessors) to visit all group sites at least once during the period of certificate validity.	ISEAL As- surance Code 5.1.2	Yes No Not applicable	1 0 -
700257 C.2.15	Group Ex- ternal Sample Size	Is there a sample size for- mula and sampling ap- proach to determine the number of group members that is externally verified and how the sample is chosen?	The scheme owner defines this require- ment in the group certification or verifi- cation requirements/methodologies, or in the contract/agreement between the scheme owner and the oversight pro- vider or in a separate accreditation manual.	Only applicable if the scheme re- quires audits and allows group cer- tification.	ISEAL As- surance Code 5.1.6	Yes based on risk assess- ment Yes No Not applicable	2 1 0 -
700260 C.2.16	Non-Con- forming Group Members	Do the requirements on group certification/verifica- tion define the conditions under which a group mem- ber shall be suspended or removed from a group?	The scheme owner defines this require- ment in the group certification or verifi- cation requirements/methodologies, or in the contract/agreement between the scheme owner and the oversight pro- vider or in a separate accreditation manual.	Only applicable if the scheme re- quires audits and allows group cer- tification.	ISEAL As- surance Code 5.1.7	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
			Chain of Custody				1
800034 C.2.20	Chain of Custody: Physical handling	Does the scheme owner require all enterprises that are physically handling the certified product to un- dergo a CoC audit if the product can be destined for retail sale as a certified, labelled product?	This shall be in the form of a written re- quirement as part of the certification re- quirements. Possibly review scope of certificates, if available online.	Only applicable if CoC is required.		Yes No Not applicable	1 0 -
			Laboratory Testing)			3
700213 C.2.21	Laboratory Testing: Infor- mation on Test Meth- ods	In the documented assess- ment methodology, are test methods either re- ferred to or included?	The required test methods need to be referred to or provided in the standard document or in other corresponding documents.	Only applicable if scheme requires laboratory testing	GENICES Schedule A2, 4.13 (2) ISO 17025	Yes No Not applicable	1 0 -
3901 C.2.23	Laboratory testing: Surveil- lance lab testing of products	Are there rules on random sampling and testing for the conformity monitoring?	 -Written evidence is required by the scheme owner that includes rules on random sampling and testing of the (final) products. OR -Written evidence is required by the scheme owner that includes rules on random sampling and testing of samples collected in the field e.g. soil or waste water samples. 	Only applicable if scheme requires laboratory testing.	GENICES Schedule A2, 4.11 ISO 17025	Yes No Not applicable	1 0 -
700220 C.2.24	Laboratory Testing: Non-Con- forming Products	Is there a procedure to deal with non-conforming products manufactured by a client / licensee?	Written evidence is required by the scheme owner that includes a defined procedure to deal with non-conformity.	Only applicable if scheme requires laboratory testing.	GENICES Schedule A2, 4.11 ISO 17025	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
			C.3 - Assessor/ Auditor Co	mpetencies			7
700221 AND 700230 C.3.01	Personnel Competen- cies	Does the scheme owner define the qualifications, competency, the required minimum industry audit ex- perience and training re- quirements for assurance assessors?	The scheme owner has specified quali- fications and competence criteria for assurance assessors or requires that assurance providers have. Qualifications and competencies criteria set minimum requirements for assur- ance assessor training and auditing ex- perience in the sector covered by the standard. The scheme owner has a guidance specifying the training system and con- tent in order to support consistency be- tween assurance assessors. The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the oversight provider, or in a separate ac- creditation manual.	This aims to ensure that the assur- ance assessor is familiar with the standard through both initial and ongoing training on its interpreta- tion.	ISO /IEC 17021-1 7.1. & 7.2; ISO17065 6.1.2.1 and ISO 17021 7.1.2 and 7.1.4; ISO 17067 6.5.1; ISEAL As- surance Code 5.5.1, 5.5.2	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700231 C.3.03	Auditing Skills Trai- ning	Does the scheme owner require that assurance pro- vider auditors successfully complete auditor training on a standard that is rele- vant to the scheme and that is based on ISO 19011, or equivalent?	The scheme owner defines this require- ment in the contract/agreement be- tween the scheme owner and the as- surance provider, in a separate accredi- tation manual or for example in certifi- cation requirements/methodologies.	Only applicable if scheme requires audits. It should be evaluated whether au- ditors are being trained on product- specific, industry-specific and country-specific social and ecologi- cal risks. It should also be evalu- ated whether they have been trained in identifying most promi- nent social risks, such as a lack of the freedom of association or gen- der-based risk such as gender- based violence.	ISEAL As- surance Code 5.5.1, 5.5.2	Yes No Not applicable	1 0 -
700224 C.3.05	Regular Assessor Evaluation	Does the scheme owner require that assurance and oversight providers imple- ment a programme to monitor and ensure the continued competence and good performance of as- sessors and auditors?	The assurance and oversight provider have a programme to monitor compe- tence and performance of auditors / as- sessors. The scheme owner defines this require- ment in certification requirements/meth- odologies, or in the contract/agreement between the scheme owner and the as- surance and oversight provider, or in a separate accreditation manual.	Assessors and auditors should be evaluated at least every 3 years. Examples for evaluation methods to check competence and perfor- mance are: Review of records, feedback, interviews, observations, examinations.	ISEAL As- surance Code 5.5.4	Yes No	1 0
700226 C.3.06	Assessors Calibration	Does the scheme owner carry out or require assur- ance providers to carry out calibration activities to en- sure that assessors /audi- tors are aligned?	A calibration programme should entail: - Monitoring and comparison of asses- sors' / auditors' performance - Schedule of calibration activities - Calibration formats	Calibration refers to activities that are undertaken to ensure that all assessors / auditors have the same understanding of a pro- gramme's requirements. Monitoring and comparison of as- sessors / auditor performance:	ISEAL As- surance Code 5.5.3	Annually Ad Hoc No	2 1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
				This is to understand where and when calibration is needed and should be based on various types of information sources, such as as- sessment reports, witness audits, feedback from clients, review of re- ceived complaints and appeals. Schedule of calibration activities: This should include calibration ac- tivities at pre-defined events, e.g. when scheme requirements change or when assurance pro- vider processes change, when re- sults from auditor monitoring have been processed. It should also in- clude regular check-ins with asses- sors / auditors and ad hoc calibra- tion events as needed. Calibration formats: This should encompass different types of cali- bration activities, e.g. classroom lectures / webinars, auditor			
				roundtables, case studies and ex- ercises, tests.			
700225 C.3.07	Personnel Suspen- sion	Does the scheme owner require that assurance pro- viders have a Code of Conduct, or equivalent, and supporting procedures to guide behaviour and ac- tions of assurance provid- ers' personnel and to ad- dress misconduct?	The scheme owner defines this require- ment in assurance/certification require- ments/methodologies, or in the con- tract/agreement between the scheme owner and the assurance provider, or in a separate manual.			Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
2672 C.3.08	Auditor and As- sessor Im- partiality	Does the scheme owner assess potential risks to auditor / assessor impar- tiality and where war- ranted, do they require as- surance providers and oversight bodies to imple- ment practices to mitigate these risks?	The scheme owner includes auditor / assessor impartiality risks in their risk management plan/register. A require- ment for assurance and oversight pro- viders is specified in certification re- quirements or oversight manuals or other normative documents.	Some of the practices that can mit- igate the risks to impartiality in- clude rotation of auditors and other technical experts in assessments; assurance body rotation; occasion- ally having second set of eyes - have a second auditor join; and witness audit / inspection every x time period.	ISEAL As- surance Code 5.6.2, ISO/IEC 17065 4.2.3, ISO/IEC 17021-1 5.2.3, ISO/IEC 17011 4.4.6, 4.4.7	Yes No	1 0
			C.4 - Accreditation / Ov	versight			13





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
699994 OR 10540 C.4.01	Oversight Mecha- nism	Does the scheme require an oversight mechanism and is it documented?	The scheme owner documents this re- quirement in a contract/agreement be- tween the scheme owner and an over- sight body oversight provider, in a sep- arate accreditation manual or for exam- ple in certification requirements/meth- odologies. As a minimum the scheme owner shall include a review of the performance of assurance providers and assessors in conducting the assessment. The scheme owner also complies with this requirement if the scheme owner requires independent oversight that meets ISO 17011'.	Reviewing the performance of as- surance providers and auditors can be done remotely or in-person and incorporate reviews of audit reports and decision-making. Best practice is to ensure that there is an inde- pendent assessment and decision- making. This may mean independ- ent accreditation or that oversight is conducted by a separate organi- sation from the assurance provider and scheme owner.	Assurance	Yes No	1 0
700183 C.4.03	Indepen- dence of Oversight	Is oversight conducted by a third party independent of the scheme owner and assurance providers?	If oversight is carried out by an over- sight provider, the oversight provider and the assurance provider shall be separate legal entities.		ISEAL As- surance Code 5.4.2	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700193 C.4.04	Oversight Intensity	Does the scheme define the nature and intensity of oversight activities on as- surance providers?	The scheme owner defines this require- ment in the contract/agreement be- tween the scheme owner and the over- sight provider, in a separate accredita- tion manual or for example in certifica- tion requirements/methodologies.	Intensity refers to e.g. the kinds of oversight activities to be carried out, how long an oversight assess- ment should be, how many inter- views should occur, how many sites should be investigated, how many samples should be taken, how many issues shall be checked for each type of activity. The scheme owners can devolve the responsibility of defining the details of the intensity to the over- sight provider.	ISO 17011, 2017, 7.4.4- 7.4.7, ISO 17067 6.5.1 ISEAL Assu- rance Code 5.4.1	every 1-3 years; every 4 years or more; No	2 1 0
700835 C.4.05	Risk-ba- sed Over- sight Inten- sity	Does the intensity of over- sight activities take ac- count of risk factors asso- ciated with the assurance providers and their person- nel?	There shall be a documented process of how the scheme requires risk to be assessed and how it accordingly allo- cates identified assessment needs.	Risk-based accreditation or over- sight assessment make the whole accreditation/oversight process more efficient and less costly. Taking account of risk can also help focus oversight on issues that need attention.	ISEAL As- surance Code 6.2.2	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700184 C.4.06	Assurance Providers Application Restric- tions	Does the scheme owner clearly define the applica- tion and selection process for assurance providers?	The application and selection process is sufficiently defined by the scheme owner in contracts/agreements, in refer- enced policies or certification require- ments/methodologies to require that se- lection of assurance providers is only by reference to the scope (or issues re- lating to open financial payments or in- complete application submissions). The application process/forms of the oversight provider should be online and can be verified. Where the scheme owner limits partici- pation of assurance providers in their scheme, are the reasons for this ex- plained and justified.	The scheme owner ensures that all assurance providers that meet the scheme requirements are free to apply to operate under the scheme, irrespective of their coun- try of residence, size and of the ex- isting number of providers already operating under the scheme.	ISO 17011, 2017, 4.4.10; ISEAL As- surance Code 6.2.1.	Yes No	1 0
700182 C.4.07	Proxy Ac- credita- tion/Over- sight	Does the scheme owner assess scheme-specific competence when accept- ing assurance providers that are accredited to other relevant standards (proxy accreditation)?	The scheme owner specifies this re- quirement in a contract/agreement be- tween the scheme owner and an over- sight provider, in a separate accredita- tion manual or for example in certifica- tion requirements/methodologies.	Proxy accreditation is a type of oversight employed by a scheme, whereby recognition of another scheme's oversight mechanism is deemed sufficient to demonstrate assurance. The response option "Yes" means that schemes only accept assur- ance providers that are accredited to similar or generic scopes only if they assess beforehand their scheme-specific competence, i.e. whether they have the competence required to do conformity assess- ment related to the scheme's standard(s).	ISEAL As- surance Code 5.4.6	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700186 C.4.08	Oversight Body Com- plaints and Appeals Mecha- nism	Does the scheme have or require oversight providers to have documented and accessible complaints and appeals mechanisms?	The complaints resolution mechanism procedures define: clear steps, time- lines and responsibilities to resolve the complaint in what form and to whom a complaint needs to be submitted to.		ISEAL As- surance Code 5.1.12	Yes No	1 0
700187 C.4.09	Procedure on Over- sight Remedia- tion	Does the scheme owner define or request that over- sight providers define how assurance providers have to address non-conformi- ties raised through over- sight?	The oversight provider has a guidance and timeline specifying how different gradations of non-conformity are to be addressed and remediated. The re- quirements or guidance also specify the conditions under which accreditation may be suspended or withdrawn, par- tially or in total, for all or part of the scope of accreditation. The scheme owner specifies this re- quirement in a contract/agreement be- tween the scheme owner and oversight provider, in a separate accreditation manual or for example in certification requirements/methodologies.		ISEAL As- surance Code 5.4.4; ISO 17011, 2017, 7.6.8 and 7.6.9	Yes No	1 0
709038 C.4.10	Oversight Reports Availability	Does the scheme owner require that summaries of oversight reports (with per- sonal and commercially sensitive information re- moved) are made publicly available?	The scheme owner specifies this re- quirement in a contract/agreement be- tween the scheme owner and an over- sight provider, in a separate accredita- tion manual or for example in certifica- tion requirements/methodologies.	For schemes where assessment reports are not publicly available online, request summary reports from oversight body to verify avail- ability.	ISEAL As- surance Code 6.3.1	Yes, publicly Yes, on request No	2 1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700189 C.4.11	On-Site Oversight Assess- ment	Does the scheme owner require that on-site as- sessments of assurance providers are included in the oversight cycle?	The scheme owner defines this require- ment in the contract/agreement be- tween the scheme owner and the over- sight body, in a separate accreditation manual or for example in certification requirements/methodologies.	This is referring to the onsite as- sessment of an assurance provid- ers head and affiliate offices ac- cording to their scope.	ISO 17011, 2017, 7.6.2	Yes No	1 0
700191 C.4.12	Oversight Witness Audit	Does the scheme owner require that oversight in- cludes reviews of assur- ance provider performance in the field?	The scheme owner specifies this re- quirement in a contract/agreement be- tween the scheme owner and an over- sight provider, in a separate accredita- tion manual or for example in certifica- tion requirements/methodologies.	Only applicable if scheme requires audits (e.g. ISO Type I Labels).	ISEAL As- surance Code 5.5.4	Yes No Not applicable	1 0 -
			D - Claims & Tracea Claims and labelling policy and cha				12
			D.1 - Traceability	y			6
700030 D.1.01	Chain of Custody Standard / Traceabil- ity Re- quirements	Does the scheme owner have a documented Chain of Custody standard or other traceability require- ments that apply to the full supply chain?	 Either of the following: A CoC standard document which provides a description of its chain of custody approach and scope. OR A description of other measures for ensuring that certain information on ingredients/products are passed through the supply chain e.g. data sheets of chemicals or certificates from used inputs. 		UN Global Compact, BSR (2014). A Guide to Traceability	Yes, publicly Yes, on request No Not applicable	2 1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700036 D.1.03	Mixing of Inputs	Are there any CoC require- ments for non-certified ma- terial, in case mixing of certified with uncertified in- puts is allowed?	A description of how it traces back the origin of uncertified material.	If there is no evidence of a written statement, this shall be a 'No'. 'Not applicable' if: - Statement saying that it does not allow the mixing of its certified with uncertified ingredients. - It is a product label (ISO type I la- bel, e.g. Blue Angel)		Yes No Not applicable	1 0 -
700037 D.1.04	Records for Tracea- bility	Does the scheme owner require assurance provid- ers to verify that all enter- prises within the chain maintain accurate and ac- cessible records that allow any certified product or batch of products to be traceable from the point of sale to the buyer?	A statement in which it requires assur- ance providers to verify that all suppli- ers maintain documentation of pur- chases (incl. supplier's name and ad- dress, date of purchase, quantity and product type, certificate code), and sales (incl. buyer's name and address, date of sale, quantity and product type, certificate code). This could also be covered by a requirement in the chain of custody standard.	Only applicable if claims are made regarding the origin of certain in- gredients or products (CoC is re- quired). This information can normally be found in the chain of custody standards. If available, mandatory template checklists could be used to verify the requirements.		Yes No Not applicable	1 0 -
700044 D.1.05	Record Keeping	Are companies required to keep CoC records for at least the term of certificate validity?	A statement requiring suppliers to main- tain documentation of CoC records (documentation of purchases incl. sup- plier's name and address, date of pur- chase, quantity and product type, certif- icate code), and sales (incl. buyer's name and address, date of sale, quan- tity and product type, certificate code) for at least the time of certification valid- ity.	Only applicable if claims are made regarding the origin of certain in- gredients or products (CoC is re- quired). In order to be available for possible checks and assurance activities, the required documentation should be available for at least the dura- tion of certification.		Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700045 D.1.06	Traceabi- lity System	Does the scheme have a traceability system that en- ables checking of product flow between links of the supply chain?	A description of the system it uses to collect and analyse data from suppliers in order to trace back different certified inputs across different supply chain en- tities.	Only applicable if claims are made regarding the origin of certain in- gredients or products.		Yes No Not applicable	1 0 -
			D.2 - Claims & Labe	lling			6
700077 AND 700080 D.2.01	Claims and Label- ling Policy	Does the scheme owner have documented require- ments for the use of its symbols, logos and/or claims related to its scheme and make them publicly available?	A document that describes the rules for applying for and using claims and logos. A clear indication to what the claim/la- bel applies, e.g. the complete product, a product component, packaging, ser- vice, for promotional use, etc.	Labelling requirements ensure that any authorised claims or logos are accurate, truthful, can be substan- tiated and are correctly displayed on the product, packaging, etc.	ISO/IEC 17021-1, 8.4.1 ISEAL Claims Guide 2.5.1, 2.1.3 ISO/TS 17033 5.1.5 ISO/IEC 17030 4.2	Yes No	1 0





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700064 D.2.03	Relevant Claims	Do claims requirements specify the types of claims that can be made for differ- ent types of CoC models, where the scheme owner allows for more than one model?	 An overview of differences in claims, depending on the types of CoC used. These claims shall accurately reflect the type of CoC. For example: Claims on origin can only be made under Identity preserved Claims on 100% certified material require Segregation. When Mass Balance or Controlled Blending is used, claims need to show that mixing is allowed. When Certificate Trading (Book & Claim) is allowed, "supports sustainable production" (or similar) is an adequate claim. 	"Not applicable" if: - Product label - Only use of one CoC model	ISEAL Claims Guide 1.1.6	Yes No Not applicable	1 0 -
700065 D.2.04	Tracking Mecha- nism	Are claims and label users required to use unique li- cense numbers or other tracking mechanisms?	A visible mechanism to be used by la- bel and claims users which provides the ability to trace back the product to its origins. Schemes may distinguish be- tween COC-numbers to be applied on claims and logo license numbers to be applied when labels are used.	Not applicable if no claims are made regarding the origin of cer- tain ingredients or products (CoC is required).	ISEAL Claims Guide 3.3, 3.4	Yes No Not applicable	1 0 -





ITC ID SSCT ID	Criteria Name	Criteria Question	Requirements	Guidance	Reference	Response Options	Total Score 106
700066 D.2.05	Accurate Use of Claims	Does the scheme owner require surveillance of the accurate use of claims and labels in the market, in- cluding a complaints mechanism to report mis- use?	Either of the following: - Clearly defined activities pursued to make sure labels and claims are used accurately. OR - A complaints mechanism that allows stakeholders to report the false use of labels and claims.	The surveillance can also be con- ducted by assurance or oversight providers.	ISO 17065 7.9.3-4, ISO 17021 8.3.5, ISO 17067 6.5.12, ISEAL Assurance Code 5.1.13.	Yes No	1 0
700063 D.2.09	Graphic Label Ex- planatory Statement	Is the label accompanied by an explanatory text claim or a link to further in- formation?	 Either of the following: A short text next to the logo explaining some detail about the label. A QR code, link or any other form of additional information which helps to understand the label. 	Not applicable if no graphic labels are used.	ISEAL Claims Guidance 2.2.3	Yes No Not applicable	1 0 -
700068 D.2.10	Conse- quences of Misuse of Claims	Does the scheme have a procedure that defines specific consequences of misuse of claims and do they also require this of their assurance providers?	Statement/policy that defines what happens if misuse is discovered. Requirement in assurance manual or in agreements between scheme and assurance providers.	This question also relates to fraud- ulent claim use.		Yes No	1 0





II. ENVIRONMENTAL FRIENDLINESS

ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
			Chemicals			12
			Chemical Use			12
700402 E114	Hazardous chemi- cals - substances of very high con- cern under REACH	Does the standard include cri- teria on chemicals listed on the REACH Candidate List as substances of very high con- cern?	Refers to requirements that restrict or prohibit the use of substances of very high concern according to REACH. Refers to the authentic version of the Candi- date List published by ECHA. In the case of standards for cleaning agents, risk based approaches such as HERA (Human and Envi- ronmental Risk Assessment) are recognized as re- stricted use.	Within 5 years	Basic: Restrict use Advanced: Prohibit use except for de- fined derogations.	1 2





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
700354 E34	Biodegradability of Substances	Does the standard include cri- teria on biodegradability of substances?	According to the EU detergents regulation, surfac- tants have to be ultimately biodegradable in the case of cleaning agents. In the case of cosmetic, the re- quirements should also refer to the ultimate biodegra- dability of surfactants (as stipulated for detergents in the EU detergents regulation). In addition, in the case of cleaning agents and cos- metics, this criterion refers to requirements for other poorly biodegradable organic substances or not read- ily biodegradable and/or anaerobically non-biode- gradable organic substances. These requirements re- fer to the substance properties, which are measured according to e.g. OECD test 301. Requirements based on e.g. considerations on removal rates that take into account processes like e.g. adsorption are not recognized here. To achieve compliance with this criterion the standard must monitor and restrict the use of these substances (basic) or prohibit the use (advanced).	Within 1 year	Basic: Monitor and re- strict use Advanced: Prohibit use	1





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
740203 E115	Chemicals Harm- ful to Human Health	Does the standard include cri- teria on H statements?	Refers to chemicals classified as health hazard state- ments according to GHS (Globally Harmonized Sys- tem of Classification and Labelling of Chemicals) or are identified as substances of very high concern (SVHC) under REACH. Risk based approaches such as HERA (Human and Environmental Risk Assessment) are recognized as restricted use. To achieve compliance with this crite- rion the standards needs to restrict the use e.g. by a risk approach (basic) or prohibit the use with exemp- tions for some ingredients (advanced).	Within 1 year	Basic: Restrict use by e.g. a risk-based ap- proach Advanced: Prohibit use with exemptions for some ingredients	1
1000048 E124	Use of Plasticizer	Does the scheme include cri- teria on other substances which have impact on human health and the environment?	Refers to restricting the use of plasticizers, polymers containing halogens, allergenic substances, colouring agents or other substances which can have a nega- tive environmental and human health impact. To achieve compliance with this criterion, the standard needs to restrict the use of problematic substances.	Within 5 years	Basic: Restrict use Advanced: Prohibit use	1 2





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
800005 E143	Aquatic Toxicity	Does the standard include cri- teria on limitations of aquatic toxicity of the product?	Refers to the indication of a critical dilution volume of certain product groups or to more general require- ments to limit aquatic toxicity. In the case of standards for cleaning agents, risk based approaches such as an PEC/PNEC approach with safety margin are recognized as "limitation of aquatic toxicity" (see Dol basic). To achieve compli- ance with this criterion the standard needs to require the limitation of aquatic toxicity (basic) or the definition of a product specific critical dilution volume must be required (advanced).	Within 1 year	Basic: Limitation of aquatic toxicity Advanced: Definition of a product specific critical dilution volume	1
800719 E147	Microplastic	Does the standard include cri- teria on the prohibition of mi- croplastic?	Microplastic is used in cosmetic products e.g. in peel- ings or toothpaste. In the case of cleaning agents, mi- croplastic is potentially used in a very limited range of products e.g. in ceramic hob cleaners. Microplastic is not biodegradable and it contributes to marine litter- ing. If the standard only allows natural ingredients, the criterion is positively assessed.	Within 5 years		1
800720 E148	Propellants		Refers to requirements for the use of propellants / propulsive gases, e.g. by providing a positive list of gases, e.g. oxygen (non-greenhouse gas), air, nitro- gen (non-greenhouse gas), CO2, argon (non-green- house gas). Normally the following propulsive gases are used: Propane (GWP=3,3), Butane (GWP=4), Di- methyl ether (GWP=1). This does not apply to standards where products are specified which are not available in spray cans. In this case the criterion is positively assessed.	Within 5 years		1





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
			Water			2
			Water use			2
2037 E01	Reduction of Wa- ter Consumption (production phase)	Does the standard include cri- teria on water consumption in the production phase?	Refers to all water being used for production, e.g. wa- ter being abstracted from any source. To achieve compliance with this criterion the standard needs to require monitoring volumes of water consumption over time (basic) or monitoring water volumes and in- crease efficiency (advanced). If the standard reverts to an environmental manage- ment instrument, its content has to be checked and the corresponding Dol has to be selected. If the standard requires a water management plan to in- crease water efficiency, the advanced Dol is selected.	Within 5 years	Basic: Monitor vol- umes of water con- sumption over time Advanced: Monitor water volumes & in- crease efficiency	1





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
			Inputs			4
2650 E151	Quantity of Packa- ging	Does the standard include cri- teria on the quantity of pack- aging?	Refers to the requirements to minimize primary pack- aging that varies from general requirements to de- fined calculations, e.g. weight/utility ratio or packaging impact ratio. The use of packaging varies between product groups. To achieve compliance with the crite- rion the standard needs to require to generally mini- mize the amount of material used (basic) or define calculations to measure the quantity of packaging (ad- vanced).	Within 3 year	Basic: General re- quirement to minimize the amount of mate- rial used Advanced: Defined calculations to meas- ure the quantity of packaging	1
800063 E152	Recyclability of Packaging Mate- rial	Does the standard include cri- teria on the packaging mate- rial in order to facilitate recy- cling?	Refers to requirements on use of recycled materials or materials compatible for recycling in packaging. To achieve this criterion, the standard must require ei- ther the recyclability of packaging material OR the use of recycled material in the packaging. For the former, the standard includes criteria on the packing material's compatibility for recycling (e.g. us- age of one type of material (e.g. paperboard or one type of plastic) and/ or to the easy separation of differ- ent packaging materials (e.g. easy removability of ad- hesive stickers). For the latter, the standard includes requirements on the primary packaging or concerning recycled or sus- tainably sourced materials in the packaging.	Within 3 year	Basic: either recycla- bility of packaging material OR the use of recycled material in packaging Advanced: recyclabil- ity of packaging mate- rial AND the use of recycled material in packaging	1





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25	
		Er	nergy & Climate Change			2	
Climate Change Mitigation							
2091 E18	Reducing Energy Consumption (Production Phase)	Does the standard include cri- teria on energy consumption in the production phase?	Refers to all energy being consumed during the pro- duction processes. If the standard reverts to an environmental manage- ment instrument, its content has to be checked and the corresponding Dol has to be selected. The standard needs to require a monitoring of the en- ergy consumption over time in production phase (basic), also in order to fulfill the advanced Dol "In- crease efficiency OR increase use of renewables".	Within 5 years	Basic: Monitor energy consumption over time Advanced: Increase efficiency OR in- crease use of renew- ables	1	





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25		
	Environmental Management							
800066 E183	Environmental Policy and Man- agement	Does the standard include cri- teria on environmental policy or management instruments (like EMAS or ISO 14001)?	Refers to environmental management systems con- firmed either through self-declaration or certification (third-party). Certifications of suppliers have to address tier 1 sup- pliers as a minimum level. Equivalent schemes that require the companies to re- duce energy, water and waste are recognized as well. In the case of standards for cleaning agents, the A.I.S.E. Charter is an equivalent environmental man- agement instrument. To achieve compliance with this criterion, the stand- ard must require verification (self-declaration) of final manufacturing plant (basic), or certification (third party) of the final manufacturing plant (advanced).	Within 5 years	 Basic: Verification (self-declaration) of fi- nal manufacturing plant Advanced: Certifica- tion (third party) of fi- nal manufacturing plant 	1		





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
			Waste & Air Pollution			2
			Waste Management			2
700382 E50	Restricting Waste Volume	Does the standard include cri- teria on volumes of waste?	Refers to total amounts of waste being produced. If the standard refers to an environmental manage- ment instrument, it has to include the reduction of vol- umes of waste. This refers to waste for disposal or recycling (and not to material which is reused). To achieve compliance with this criterion, the stand- ard must require reduction of volumes of waste.	Within 5 years		1
700391 E56	Consumer Infor- mation regarding Sustainable Use and Disposal	Does the scheme include cri- teria on consumer information on the sustainable use and disposal of the product?	Refers to requirements on consumer information on the packaging regarding the sustainable use and dis- posal of the product. In the case of information tech- nology (IT) hardware, it refers to information on where and how the user shall dispose of the product. In the case of other product sectors such as cleaning agents, it refers to guidelines for washing, dosage of product, etc.	Within 3 year		1





ITC ID / SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 25
			Quality			1
			Quality and Suitability			1
700424 E184	Fitness for Use	Does the standard include cri- teria on the fitness for use of the product for the intended purpose?	Refers to the suitability/ serviceability of the products in order to maintain the intended purpose. In the case of standards for cleaning agents, the crite- rion refers to requirements to conduct cleaning perfor- mance tests that are specific for different product groups e.g. laundry detergents, dishwasher deter- gents.	Within 5 years		1



III. SOCIAL RESPONSIBILITY

ITC ID SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 13
		Labour F	Rights and Working Conditions			4
			ILO Core Conventions			2
800728 LR41	Core labour stand- ards along the supply chain	Does the standard require compliance with (at least) all ILO core labour standards for different suppliers along the supply chain?	The criterion refers to the main suppliers along the supply chain. The ILO core conventions are: ILO 87 on Freedom of Association; ILO 98 on Col- lective Bargaining; ILO 29 on Forced labour; ILO 105 on Forced Labour Abolition; ILO 138 on Mini- mum Age; ILO 182 on Worst forms child labour; ILO 100 on Equal Remuneration; ILO 111 on Non-Dis- crimination. All of these Rights must be granted in order to receive a "yes". There must either be ex- plicit reference to the conventions or requirements must be equivalent to the requirements contained therein. If the standard goes beyond the ILO con- ventions, the answer will of course still be "yes". If the standard ensures that all of the production is taking place within EU, this can be answered with a "yes". To achieve compliance with this criterion, the stand- ard must require the compliance with all ILO core la- bour standards for main tier 1 suppliers (basic) or all tier 1 suppliers (advanced).	Within 5 years	Basic: main tier 1 suppliersAdvanced: all tier 1 suppliers	1





ITC ID SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 13
			Health and Safety			2
		C	ccupational Health and Safety			2
740206 LR39	ILO 155	Does the standard include cri- teria on occupational health and safety, as defined in ILO 155?	To achieve compliance with this criterion, the follow- ing must be addressed by the standard and respec- tive verification measures must be defined: - Workplaces, machinery, equipment are safe and without risk to health. - Chemical, physical & biological substances and agents are without risk to health when appropriate measures are taken. - Employers shall provide adequate protective cloth- ing and personal protective equipment (PPE). - Provide measures to deal with emergencies and accidents, including adequate first-aid arrange- ments. - Workers and their representatives are given appro- priate training in occupational health and safety. If the standard requires the aspects mentioned above specifically or refers to ILO 155 in general, this criterion is fulfilled. To achieve compliance, the standard must require partial compliance with ILO 155 (basic) or full com- pliance with ILO 155 (advanced).	Within 5 years	Basic: partial compli- ance with ILO 155 Advanced: full compli- ance with ILO 155	1





ITC ID SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 13	
Business Practice and Ethical Issues							
		Economic De	velopment and Fair Business Praction	ce		1	
			Legality			1	
4071 GQ01	Legal compliance / country legislation	Does the standard include a requirement for compliance with relevant local, regional and national laws and regulations?	Standard requires a process by which an organisa- tion ensures that it observes and complies with the external statutory laws and regulations.	Within 5 years		1	
			Corruption and Bribery			1	
1954 EC11	General Principle: Corruption & Bribery	Does the standard include cri- teria on the prevention of cor- ruption and bribery?	Any principle, policy or measure that explicitly aims at preventing or diminishing corruption and/ or brib- ery.	Within 5 years		1	





ITC ID SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 13
		C	ompany Responsibility			7
		Com	pany Responsibility in Europe			5
30092 CR01	Equal Opportuni- ties	Does the standard require the implementation of measures that aim at generating equal economic opportunities for women and men?	Such measures could contain: Cuota for women in leadership positions; policies aiming at closing the gender pay gap, or activities to reconcile family and work life.	Within 5 years		1
2647 CR02	CSR Strategy	Does the standard require the definition of a company-wide CSR strategy?	A CSR strategy is a document that defines strate- gies, policies and procedures necessary to imple- ment corporate responsibility goals.	Within 5 years	 Basic: a CSR strategy is defined Advanced: CSR strategy is publicly available. 	1 2
800732 CR03	Community Enga- gement	Does the standard include cri- teria on community engage- ment?	This could include activities such as sponsoring, vol- unteer programs for employees, or other philan- thropic contributions to local development.	Within 5 years		1
800733 CR04	Demographic Change	Does the standard include re- quirements on measures that aim at managing demo- graphic change?	Such measures could include programmes promot- ing professional and vocational training, life-long learning, and assuring the availability of skilled em- ployees.	Within 5 years		1





ITC ID SSCT ID	Criteria Name	Criteria Question	Guidance	Degree of Obligation	Degree of Intensity (Dol)	Total Score 13	
	Impact Assessment						
30048 GQ05	Human Rights and Social Impact As- sessment	Does the standard include cri- teria on assessing the im- pacts of operations on human rights?	This refers to requirements to conduct human rights and/or social impact assessments. Human Rights Impact Assessment: This refers to having an ongoing process in place to identify ad- verse human rights impacts that the business enter- prise may cause or contribute to through its own ac- tivities, or which may be directly linked to its opera- tions, products or services by its business relation- ships, e.g. OECD Due Diligence Guidance or the UN "Guiding Principles on Business and Human Rights: Implementing the United Nations 'Protect, Respect and Remedy' Framework". Social Impact Assessment: Social impact assess- ment includes the processes of analyzing, monitor- ing and managing the intended and unintended so- cial consequences, both positive and negative, of planned interventions and any social change pro- cesses invoked by those interventions. SIAs can be done jointly with an environmental impact assess- ment (ESIA). To achieve compliance with this criterion, the stand- ard must require either a social impact assessment OR human rights impact assessment (basic). To achieve compliance at an advanced level, the stand- ard must cover both.	Within 5 years	Basic: Human Rights Impact Assessment OR Social Impact As- sessment Advanced: Human Rights Impact As- sessment AND Social Impact Assessment	1	



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